

CUSTOMER SERVICE COMMITMENT.

At <u>Primera Events Management Company</u> we:

- 1. <u>COMMIT</u> to Offer Legendary, professional Corporates services to all our client's in the region. We intent to be a reliable, trustworthy Consultants in Matters Events Logistics and Travel arrangements.
- 2. **COMMIT** to collect, treat and keep all the data provided to us by our clients with utmost confidentiality and protect the same with our internal secrecy policies outlined and the Laws of the land.
- 3. **COMMIT** to Offer High Quality Services to all our clients in the region. We fully understand that our target markets demand quality and attention and we are up to the task to diligently offer the same.
- 4. COMMIT to be Available and reachable around the clock to all our clients and ready to respond timely, comprehensively to all enquiries and/ or clarifications regarding our Operations in the region.
- 5. **COMMIT** to be realistic, transparent and genuine in all our Business transactions. We shall treat all our business partners with respect as we aim to deliver the best to our esteemed clients.